

# Rail grinding noise notice

## Ferny Grove line

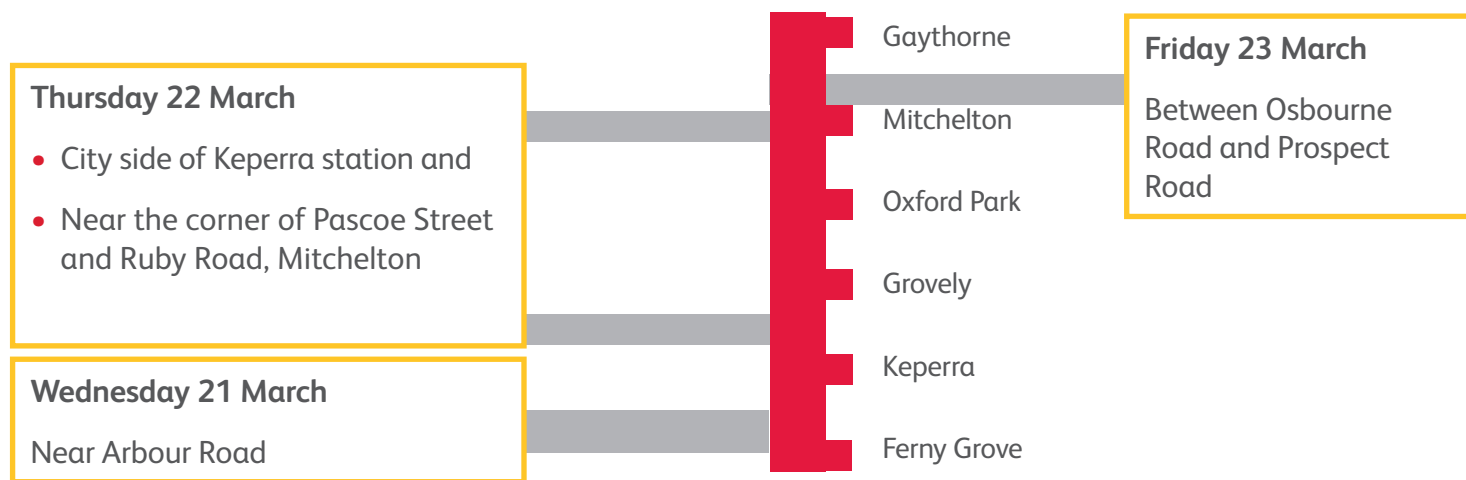
As part of an ongoing maintenance program, rail grinding is scheduled to be carried out on sections of the network between Friday 16 March and Wednesday 25 April and is expected to be in your local area between 10pm and 5am on the dates indicated below.

The rail grinding machine, or grinder, is an on-track machine that grinds the track to remove irregularities which improves safety and provides a smoother ride for our customers.

Residents nearest the rail corridor may be exposed to periods of loud noise. Typically, the grinder works on a particular section of the track for up to 20 minutes at a time.

The grinder can only operate safely at night when there are no trains on the line, therefore works are carried out at night and the machine is stored at a nearby location during the day. Preparation work, involving engine noise, is carried out on the machine during the day and early evening.

Queensland Rail will make every effort to carry out these works with respect for our valued neighbours and we apologise for any inconvenience.



Dates, times and locations are subject to change to meet operational requirements. For example, the grinder may be in your area a day earlier than listed. For any significant changes to the work schedule, we will send out an updated notice where possible.

For more information call **13 16 17** (7.15am – 5pm, Monday – Friday) or email [customerfeedback@qr.com.au](mailto:customerfeedback@qr.com.au)

We are moving towards paperless notifications about noise and works. You will still see paper notices as we transition to the new system. Sign up at: [queenslandrail.com.au/EmailNotification](https://queenslandrail.com.au/EmailNotification) or contact us if you prefer to receive paper copies.